



**The Hon Gladys Berejiklian MP**  
Minister for Transport

ML12/00604

Mr Lucas Crabtree  
President, 2011 Residents' Association  
PO Box 183  
POTTS POINT NSW 1335

Dear Mr Crabtree,

Thank you for your letter of 24 January 2012 on behalf of the 2011 Residents' Association regarding the route 311 bus service.

Route 311 is an important link to and from the Sydney CBD and Central Station for the communities of Elizabeth Bay, Woolloomooloo, Potts Point and Darlinghurst as well as visitors to St Vincents Hospital.

I recognise the difficulty of providing reliable services on certain streets in Elizabeth Bay without extensive parking and traffic changes. In addition to Community Transport Services including the Village to Village free shuttle bus, a system of taxi vouchers was introduced in March 2011 for eligible persons (principally frail aged) in the Billyard Avenue, Ithaca Road and Onslow Avenue area. The vouchers are designed to enhance mobility for selected persons affected by the route 311 changes and are for travel to Macleay Street. The scheme is administered by the Kings Cross Community and Information Centre and it can be contacted on (02) 9357 2164.

Changes introduced in recent years have enabled accessible bus services to be introduced on route 311 for the first time. Reinstating services to Ithaca Road, Billyard Avenue and Onslow Avenue loop would require the withdrawal of accessible services due to the size of the buses.

The Gresham Street terminus is required for the 311 as terminal capacity at Circular Quay is not available. Several routes use the Gresham Street facility – routes 311, 327, 343 and 391. It is located some 200 metres from the Quay which is considered a reasonable walking distance for the majority of customers.

Thank you for taking the time to write to me.

Yours faithfully,

21 MAR 2012

**Gladys Berejiklian MP**  
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