



## 2011 Residents' Association Inc.

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PO Box 1513  
Potts Point NSW 1335

28 November 2014

Dear Lord Mayor and Councillors

### **Unwanted Noise**

I have been approached by a number of residents who live in Llinkelly Lane to lodge a formal complaint about the volume of live music being played during the day and evening. The complaints are directed primarily at the new established Panhandler.

I understand that there have now been a number of instances where police have been called to Panhandler to quell noise from music being played and to move on heavily intoxicated patrons. I have also been informed that during afternoons, the noise from musicians playing at Panhandler interferes with the quiet enjoyment of patrons of Room 10 and the newest restaurant at 29 Orwell Street.

The lane is an attractive destination, and there are many dining choices for people. However, the close proximity of these three restaurants/cafés in particular, is problematic for patrons as well as residents. It seems that Panhandler's choice to have loud music playing detracts from the business model of the other two restaurants/cafes where music if played, is in the background. Having been invited to review the situation one Sunday afternoon, I can attest to the fact that the volume of noise from Panhandler made it difficult to hold a conversation while seated inside Room 10. The noise was less of a problem for the restaurant at 29 Orwell Street where patrons are able to move further away from the source of the noise.

As you would be aware, Llinkelly Lane is a very narrow street that runs parallel to Macleay Street. Older style units line the laneway, many of which were built before the 1930's with some newer apartments at the Darlinghurst road end. There is no escape from the noise for those residents. Residents do have a right to enjoy their choice of music or entertainment when at home, rather than having it imposed upon them.

Panhandler needs to be asked to reduce the volume of music being played and or close doors so that people who do not wish to listen to the music being played do not need to hear it. Or better still rescind their right to have live music due to the significant breeches that have already occurred.

Yours sincerely

Helen Crossing  
Convenor 2011 Residents' Association